



RMB Private Bank Virtual Card & Samsung Pay Competition
COMPETITION RULES

Date these rules were first published: 1 April 2024

Date these rules were last changed: N/A

Read these Competition rules carefully. These Competition rules (“rules”) explain your rights and duties in connection with this Competition. If you take part in this Competition and/or accept any reward, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound to these Competition rules.

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| Competition Name: | RMB Private Bank Virtual Card & Samsung Wallet Competition |
| Promoter(s) Name(s): | This Competition is run by RMB Private Bank a division of FirstRand Bank Limited with Reg. No. 1929/001225/06 having its principal place of business at No 5, Merchant Place, 9 Fredman Dr, Sandown, Sandton. In these rules reference to “promoter(s)” or “the promoter(s)” or “us” or “we” means FRB. Reference to “participants” means “you” and subject to the terms, conditions and the rules as set out below. |
| The Competition Offers: | <ol style="list-style-type: none">1. Selected customers in the Competition, will receive an APN (App Push Notification) message on the RMB Private Bank App.2. The selected customers must have an NFC Capable Samsung Device with Samsung Pay or Samsung Wallet functionality.3. The selected customers must have an RMB Private Bank Virtual Card or be eligible to create an RMB Private Bank Virtual Card.4. To qualify customers must create or load their RMB Private Bank Virtual Debit, Credit, or Fusion Virtual Card to their Samsung Wallet or Samsung Pay and make a minimum of 2 Tap to Pay transactions between 1st April 2024 and 30th April 2024. |
| Is there a limit on the number of times you can enter? | <ol style="list-style-type: none">1. There is no minimum spend amount for each Tap to Pay transaction.2. Multiple entries per customers are allowed, however only 7 winners will be selected to win a Samsung Galaxy S23 each. |

PRIVATE BANKING

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| How will winner(s) be chosen? | <ol style="list-style-type: none"> 1. Customers who received the App Push Notification will automatically receive one entry into the competition for every 2 tap to pay transactions made with a Samsung Wallet or Samsung Pay. 2. A random draw will take place on Monday 13th May 2024 where 7 winners will be selected. 3. Liability will transfer to the prize winner/s as soon as delivery is made. RMB Private Bank is not responsible for any warranty relating to any prizes in whole or in part. 4. Should a customer have a technical or warranty related issue – their device can be brought to the nearest Samsung Store for inspection. |
| How will winner(s) names be announced? | <ol style="list-style-type: none"> 1. Winners will be contacted by RMB Private Bank to arrange delivery of a Samsung Galaxy S23 device within 30 working days from the draw date. 2. Customers will be made contact with on the number that reflects on their RMB Private Bank Customer profile. Should a winner be uncontactable after 3 attempts, the next qualifying entrant will be selected. |
| Competition start date: | 00:00:00 on 1 April 2024 |
| Competition closes: | 12:59:59 on 30 April 2024 The promoter(s) reserve the right to end or extend the Competition by amending these Competition rules. Notice of this amendment will be posted in these rules |
| Eligibility: Who qualifies to take part? | <ul style="list-style-type: none"> • Existing RMB Private Bank Credit Card, Fusion and Debit card customers who receive the App push notification will be eligible to participate • The selected customers must have an NFC Capable Samsung Device with Samsung Pay or Samsung Wallet functionality. • The selected customers must have an RMB Private Bank Virtual card or be eligible to create an RMB Private Bank Virtual Card. • Selected customers may also be: <ul style="list-style-type: none"> ○ Using an alternative partner wallet on their Samsung NFC Device ○ Using Samsung Pay/Samsung Wallet but have not used their Virtual Card to spend on Samsung Pay. |

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| | <ul style="list-style-type: none"> • You are a natural person over the age of 18. • You are in possession of your valid South African ID book or valid passport for identification purposes. • Your account/s is in good standing. This means that none of your RMB Private Bank and FirstRand Bank accounts and credit agreements should be overdrawn, or be in arrears, or be in default, or be subject to any legal process with RMB Private Bank or FirstRand Bank. Legal process means any legal proceedings in any court of law involving you and RMB Private Bank or FirstRand Bank, including but not limited to: business rescue, collections, liquidation, administration and sequestration proceedings. Legal process excludes debt review as provided for in s86 of the National Credit Act; and • You are not excluded in the categories of people listed below who cannot take part. By entering this Competition, participants warrant that they do not fall into any of the below mentioned excluded categories of people. |
| Who cannot take part? | <p>Customers who do not meet the eligibility criteria above. Any account holders who have not received the Competition communication via our RMB Private Bank App notification will not be able to take part in this Competition.</p> <ul style="list-style-type: none"> • The following persons may not take part in this promotion even if they qualify to take part. They will forfeit (give up) any prizes awarded to them: <ul style="list-style-type: none"> a) Any employee of the promoter(s). b) Any director, member, partner, agent of, or consultant of the promoter(s). c) Any other person who directly or indirectly controls the promoter(s). d) A supplier of goods and services in connection with this promotion. e) The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, c, or d, above. • RMB Private Bank Business Credit Card Customers. |
| Data Usage and Privacy Policy | <p>Participants in the Competition understand and agree that, in order to offer the Competition, we may collect and use personal information about</p> |

participants. This personal information may include participants', first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide when they enter the Competition, may, subject to prevailing law, be used for future related marketing activity, unless you notify us that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We will take measures to prevent unlawful access to, or unlawful processing of this personal information. We may disclose information if required to do so by law or if it is required to protect the safety, rights, or property of RMB Private Bank Credit Card, Fusion Card and Debit Card, our members, customers or the public.

General

In the unlikely event of a dispute, our decision shall be final. We reserve the right to amend, modify, cancel or withdraw any aspect of this Competition in our sole discretion at any time without liability. We cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. The laws of the Republic of South Africa govern this Competition. If any provision or part of these Rules is deemed void or otherwise unenforceable in law, then that provision or part shall be deemed excluded and the remainder of these Rules shall remain in force. Any violation of these Rules will result in the immediate disqualification of the transgressing participant from the Competition.

If required as a result of changes in legislation or if deemed necessary for any other reason, the Bank reserves the right to terminate this competition immediately. In the event of such termination, all participants agree to waive any rights that they may have in terms of this competition and acknowledge that they will have no recourse against the Bank, Visa, their agents and/or promoters.

The promoter reserves the right to cancel or amend the promotion and these terms and conditions in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the promoter's control. Any changes to the promotion will be notified to entrants as soon as possible by the promoter. We will not be held liable for any

misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our competition material.

Participants may be invited to participate in Public Relations activities and other marketing initiatives as organised by RMB Private Bank for the purpose of this competition. Winners of the competition might be asked to participate in social media advertising, including but not limited to Twitter, Instagram and Facebook by means of high-quality photos that will be displayed on RMB's Private Bank/FNBs social media pages as well as in FNB Branches. Please note that participation shall not entitle you to remuneration. Participants and winners reserve the right to refuse such participation. If you consent, you agree that you will not be entitled to any remuneration for the use of your image.

We will not be held liable for any misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our competition material.

Tax Implications

IMPORTANT NOTICE: TAX IMPLICATIONS

We strongly recommend that You obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prize/s, awards and eBucks rewards obtained in respect of this incentive.

You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards and eBucks rewards due to You for participating in this incentive.

You agree that You will not hold Us, RMB Private Bank or FirstRand Bank Limited ("the Bank") liable and You hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s, awards and eBucks rewards or the charges in respect thereof.



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| Rule Amendments | <ul style="list-style-type: none">• These Rules cannot be modified or superseded except by us, in our reasonable discretion, in a written revision to these rules.• FirstRand Bank Limited reserves the right to extend the competition by amending these competition rules. Notice of this will change be posted in these rules.• Rules can be found on RMB's Private Bank website: https://www.rmbprivatebank.com/legal/promotionsTsAndCs.html |
| Questions about these rules | Email us at: Care@fnb.co.za |
| Complaints | Email us at: Care@fnb.co.za |

IMPORTANT

- You agree to indemnify the promoter(s) fully for any loss or damage the promoter(s) may suffer because you breached the Competition rules. This means you agree to reimburse the promoter(s) for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs mean costs on an attorney and own client scale.
- You further agree to indemnify the promoter(s) for any loss or damage you suffered because you took part in this Competition. This means that you cannot hold the promoter(s) legally responsible for any loss or damage or legal expenses you suffered because you took part in this Competition.
- You will protect the promoter(s) from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Competition rules or b) took part in this Competition.

GENERAL RULES

- If you fail to comply with any part of these rules you will be disqualified and you will forfeit any reward.
- The reward may not be sold or given to someone else.
- The reward cannot be swapped for a different type of reward.
- You may not attempt to do anything to change the outcome of the Competition in any way.
- The promoter(s) decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the promoter(s).
- The promoter(s) have the right to end this Competition at any time. If this happens you agree to waive (give up) any rights that you may have about this Competition and agree that you will have no rights against the promoter(s).



- The promoter(s) reserve the right to change the rules of the Competition. The promoter(s) can change the rules of the Competition throughout the duration of the Competition. For convenience, only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg,
- This Competition and its rules will be governed by the law of the Republic of South Africa regardless of where you live or work, or where or how you enter.